

March 27, 2020

A message from Jeff Ramsey, Flint Hills Resources President & CEO to the employees of Flint Hills Resources.

All around Flint Hills Resources, our businesses and our people are stepping up to do extraordinary things in response to the COVID-19 pandemic.

To date, all our U.S. and Canadian operations have been deemed essential under federal and state emergency orders and it's easy to see why.

Our refineries, pipelines and ethanol plants continue work to produce and deliver essential fuels the world needs to keep supply chains moving.

Our chemical plants are producing materials that are foundational to desperately needed medical and healthcare equipment and services.

At our Longview, Texas chemical plant, for example, our employees produce the polypropylene that is being used to make critical components for COVID-19 testing kits as well as the packaging of cleaning products and even the plastic closures for hand sanitizers.

In Peru, Illinois our team there is producing the expandable polystyrene used by cold chain suppliers whose products are keeping perishable food and medicine safe for delivery to people all over the world.

One of our Peru customers told us just yesterday that our products are helping them respond to an unprecedented need for transporting COVID-19 test kits and therapies to healthcare professionals on the front lines of this battle. They say over the next few weeks, they will be shipping test kits to New York, where the pandemic is reaching critical levels and resources are severely strained.

The human impact of this pandemic cannot be overstated, so please know that your contributions are making an important difference in this global fight.

As it happens, our Peru plant, in addition to learning about the role it's playing in the delivery of vitally important medical products, learned yesterday that it has received the American Fuels and Petrochemical Manufacturers Elite Gold Star Safety Award, one of our industry's highest honors for safety. Peru is the only Flint Hills Resources site to earn this distinction this year and we thank them for the example they've set.

The timing of the news of this award was also appropriate. It is an important reminder that, yes, our facilities across North America are essential and we are producing and delivering products people all over the world desperately need, but safety still matters most. We can't help meet the needs of others, if we're not first keeping ourselves safe and healthy.

Please continue to take care of yourself and those around you, at work and at home.

Finally, our business continues to endure as we adjust our operations to protect the health and safety of our workforce and our communities while maintaining critical supply chains and continuing to meet market demands for our products. I am proud of the results we've achieved and how our employees – and contractors – have adjusted to these very difficult circumstances, from being displaced and forced to work remotely, to so many of our employees who have been asked to work extraordinary shifts to help cover essential operations in response to this crisis. I continue to be impressed, but not surprised by your response.

Thank you,
Jeff